



CHAIRMAN OF THE JOINT CHIEFS OF STAFF

WASHINGTON, D.C. 20318-9999

CM-1550-11  
27 September 2011

INFO MEMO

FOR: DEPUTY SECRETARY OF DEFENSE

FROM: *M. G. Mullen* 9.27.11  
Admiral M. G. Mullen, CJCS

SUBJECT: Citizen Soldier Support Program (CSSP)

The CSSP can play an even more prominent role in helping us achieve our goals to sustain further military/community partnerships and strengthen the assistance to Service members, veterans, their families, and the families of the fallen with additional and continued support from the Department.

- I am impressed with what the Office of Economic Adjustment, USD(AT&L), has done to seed and develop the CSSP at the University of North Carolina-Chapel Hill. Some of the program's greatest successes include mapping deployment demographic information for Service members and their dependents down to the community level and connecting them to health care providers, raising TRICARE participation, and developing tools to train civilian health care providers. Going forward, key objectives are to:
  - Align initiatives and continue funding of \$3.5M annually to leverage the work of CSSP in the Department to better support reintegration/transition efforts past December 2011.
  - Raise awareness of CSSP's services in DOD publications, Web sites, newsletters, and conferences.
  - Increase efforts to promote CSSP's work to raise TRICARE participation rates.
  - Make readily available DOD-produced materials about CSSP's services that connect military and community service systems and increase readiness and resiliency of Service members, returning veterans, their families, and the families of the fallen.

COORDINATION: NONE

Copy to:  
USD(AT&L)

Prepared By: Colonel David Sutherland, USA; Special Assistant to the Chairman, Joint Chiefs of Staff; 703-695-2871



CHAIRMAN OF THE JOINT CHIEFS OF STAFF

WASHINGTON, D.C. 20318-9999

CM-1549-11  
27 September 2011

MEMORANDUM FOR: Chief of Staff, U.S. Army  
Chief of Naval Operations  
Chief of Staff, U.S. Air Force  
Commandant of the Marine Corps  
Chief, National Guard Bureau

Subject: Citizen Soldier Support Program (CSSP)

1. The Department of Defense funds CSSP at the University of North Carolina-Chapel Hill. The enclosed briefing provides details of the program, which maps deployment demographic information for current and former Active and Reserve Component Service members and their dependents down to the community level. The mapping is part of an integrated system for increasing access to trained civilian behavioral health providers.
2. CSSP engages and connects military and community service systems to increase the readiness and resiliency of Service members and their families. Additionally, CSSP directly impacts Service members, returning veterans, their families, and families of the fallen by:
  - a. Researching and mapping where Service members and their families live down to the community level ([www.unc.edu/cssp/datacenter](http://www.unc.edu/cssp/datacenter)).
  - b. Developing free tools and courseware; training nearly 15,000 civilian health providers in all 50 states ([www.aheconnect.com/citizensoldier](http://www.aheconnect.com/citizensoldier)) on post-traumatic stress disorder, traumatic brain injury, anxiety, issues of women in combat, and issues affecting families.
  - c. Connecting Service members and their families to local, trained providers through a Web-based searchable behavioral health provider database ([www.warwithin.org](http://www.warwithin.org)).
  - d. Significantly raising TRICARE participation rates in their training areas, with such gains as a 50 percent increase in TRICARE behavioral health providers in North Carolina.
3. CSSP works with partners nationwide and the Department of Defense to develop effective and sustainable military/community partnerships; build and reinforce the military and civilian capacity of behavioral health professionals, agencies, systems, and resources; and penetrate geographically isolated, rural, and underserved regions to more effectively serve Service members and their families.

4. For more information, please visit [www.citizensoldiersupport.org](http://www.citizensoldiersupport.org). You can also contact Bob Goodale, Executive Director at [goodale@email.unc.edu](mailto:goodale@email.unc.edu) or [rgoodale@nc.rr.com](mailto:rgoodale@nc.rr.com) and William Abb, Deputy Director at [william.abb@unc.edu](mailto:william.abb@unc.edu).

5. I encourage you to make this information about CSSP available for your leadership to determine where and how it can best be leveraged to benefit your Service members and their families.



M. G. MULLEN  
Admiral, U.S. Navy

Enclosure

Copy to:

Secretary of Defense  
Deputy Secretary of Defense  
Under Secretary of Defense for  
Acquisition, Technology, and  
Logistics